Privacy information

1. Personal data

We, Rerum Invest GmbH collect, process and use your personal data only with your consent or commission for the purposes agreed with you or, if another legal basis exists in accordance with the GDPR; this in compliance with the data protection and civil law provisions.

Only personal data are collected that are necessary for the execution and handling of our agency contract or that you have voluntarily provided to us. Accordingly, we will also process personal data relating to a purchase offer or a rent offer, provided that you have a legal relationship with us regarding the brokerage of the desired legal transaction (in particular purchase or rental or agreement).

Personal data is any data that contains particulars of a personal or material nature, such as name, address, email address, telephone number, date of birth, age, gender, social security number, photos.

2. Information, deletion, complaint

You have the right at any time to obtain information about your stored personal data, their origin and recipient and the purpose of the data processing as well as a right to correction, data transferability, revocation, restriction of processing and blocking or deletion of incorrect or improperly processed data.

As far as changes of your personal data arise, we ask for appropriate notification.

You have the right to revoke your consent to the use of your personal data at any time. Your request for information, deletion, correction, revocation and/or data transfer, in the latter case, unless a disproportionate effort is caused, may be directed to the address of the real estate agent mentioned in point 6 of this statement.

If you believe that the processing of your personal data by us violates applicable data protection law or your data protection claims have been infringed in another way, you may lodge a complaint with the data protection authority.

3. Use of data

We will not process the data provided to us for any purpose other than the purposes of the concluded or to be concluded agency agreement or through your consent or otherwise by a provision in accordance with the GDPR. Use for statistical purposes shall be excluded herefrom, provided that the data provided have been anonymized.

4. Transmission of data to third parties

To fulfill of your order, it is also necessary to forward your data to third parties (e.g. interested parties, owners, brokerage platforms, insurance companies, contractors (lawyer or notary), service providers whom we use, etc.). Your data is forwarded exclusively on the basis of the GDPR, in particular for the fulfillment of the brokerage contract or on the basis of your prior consent.

Furthermore, we inform you that as, part of our brokering activities, information about you may be obtained from third parties.

Some of the above recipients of your personal information may be located outside your country or process your personal information there. The level of data protection in other countries may not be the same as Austria’s. However, we only transfer your personal data to countries for which the European Commission has decided that they have an adequate level of data protection, or we take measures to ensure that all recipients have an adequate level of data protection, which includes standard contractual clauses (2010/87/EC and/or 2004/915/EC).

5. Storage of data

We shall not retain data for longer than is necessary to fulfill our contractual or legal obligations and to avert any possible liability claims.
6. Online information, our contact details

This privacy information as well as a detailed privacy policy regarding the use of our online offers can be viewed and read at Privacy policy.

The protection of your data is particularly important to us. We are always available for you under the contact details below for your questions or the revocation of your consent.

Rerum Invest GmbH
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